

Course Number and Name												
BBA008 - Total Quality Management												
Course Objectives												
<ul style="list-style-type: none"> To introduce to the student about the basic terms related to quality and concepts of quality management To familiarize the student about the basic principles of total quality management To acquaint the student with the basic statistical tools used in process control To introduce to the student about the various tools used in implementing and checking total quality management 												
Prerequisites						Co-requisites						
Professional courses						NIL						
Course Outcomes (COs)												
CO1: By understanding about various quality terms, it will be helpful for the student to maintain quality in his/her organization												
CO2: The student will be able to formulate new plans/procedures to be implemented to achieve the desired quality status by knowing about the various principles of quality management												
CO3: The student will be able to analyze the periodical data in quality control using statistical tools												
CO4: The total quality management tools will help the student to understand the procedures in measuring the quality of the organization/process and will also enable him/her to identify the parameters that are improving/depriving the quality												
CO5: By knowing about the quality ISO systems, the student will be maintain processes / documentation properly so that the quality maintained by his/her organization gets recognized												
CO6: To familiarize the student about the different quality systems used in auditing the quality of a company/industry/organization												
Student Outcomes (SOs) from Criterion 3 covered by this Course												
	COs/SOs	a	b	c	d	e	f	g	h	i	j	k
	CO1			M		H		M	H	M	L	L
	CO2			M		H		M	H	M	L	L
	CO3			M		H		M	H	M	L	L
	CO4			H		H		M	H	M	L	L
	CO5			H		H		M	H	M	L	L
	CO6			H		H		M	H	M	L	L